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Introduction:
What is e-Campus?

e-Campus is the University of Rhode Island's central online system. This system’s core is the purchased PeopleSoft software package; the University uses the Student Administration, Human Resources, and Financial Administration modules. e-Campus brings dozens of student and administrative online services together and is completely Web-enabled. By using a browser and clicking through Web pages, faculty, staff, and students are able to quickly and easily access any online functions they need.

e-Campus includes self-service to everything from retrieving class information to managing paychecks.

Solution:
Registering for an e-Campus account

NOTE: If you had a previous e-Campus account at URI (people who have: taken a course at URI, graduated, graduate students, current employees, retired faculty/staff, or paid a deposit to attend URI), you already have an existing e-Campus account so you can skip this section. Only one e-Campus account is created per person.

1. Go to the e-Campus main page: https://its.uri.edu/ecampus/
2. Navigate to “First Time Users Register Here”
3. Enter your First and Last Name
4. Enter your URI ID # OR Social Security Your URI ID # is included in the email notifying you of your status that you should have received. It follows the format of 100XXXXXX
5. Click “Continue” to go to the next page
6. In the User ID field, a User ID will be suggested for you. Keep in mind this will also be your email address so adjust it to what you would like it to be
7. Create your password - your password must be at least 8 characters and contain at least 1 capital letter, 1 special character and 2 digits
8. Enter in your personal email address
9. Choose your security question by clicking on the magnify glasses and then supply the answer below.

10. Click “Continue” at the bottom of the page.

11. Review the information that appears on the confirmation page:
   - If the User ID and email address is acceptable to you, click the “User ID Acceptable” button at the bottom of the page to go to the confirmation page.
   - If it is not acceptable, click “User ID Not Acceptable” button to go to the previous page and edit as needed.

12. When you have accepted the URI User ID and Email, you will receive this confirmation page to keep for your records.

Congratulations! You've successfully created your e-Campus account.

**NOTE:** Even though you may be able to logon to e-Campus immediately after creating your account, your information (including access rights and account settings) will only be up-to-date once one business day has passed.

**Logon to e-Campus**

1. Go to the e-Campus main page: [https://its.uri.edu/ecampus/](https://its.uri.edu/ecampus/)
2. Navigate to “Faculty & Staff e-Campus Login.”
3. Click on the yellow button that says “Faculty and Staff e-Campus Login”

4. Enter your User ID and Password to sign in
   - NOTE: All the letters in your e-Campus username are lowercase

5. You should see the image below when you successfully login to e-Campus
Introduction:

What is Single Sign On?

URI's Single Sign On (SSO) is the new main password system that consolidates almost all of your application passwords into one. The SSO will give you access to the following URI applications once you've successfully reset your password: Active Directory, Brightspace, Gmail, Google Apps, Google Drive, Jabber, MS Office 365, Network Shares, Parking Portal, TechSmith Knowmia, Knowmia Cloud, Sakai, Starfish, VoIP Pages, Wifi, and Wordpress. This page does not change your e-Campus password.

For Faculty/Staff: Keep in mind that you can only complete the SSO process once your employee paperwork from HR has gone through and been confirmed.

For Students: Keep in mind that you can only complete the SSO process if you’ve paid your enrollment deposit.

NOTE: All URI applications will become available and accessible after you have waited 1-3 business days from the time that you initially created your e-Campus account. The waiting period is to allow your URI specific applications to be generated by the system.

Solution:

Resetting SSO Password Using Current Password

1. Go to the URI SSO password page: https://password.uri.edu/

2. Click on "reset using current password" under URI Password

3. Type in the first part of your URI email address in the empty box. This should be your e-Campus username all lowercase or everything before the @ symbol for your URI email address.

4. For "Current Password", new members of URI should be entering their INITIAL E-CAMPUS PASSWORD - this means the password that you used to create your e-Campus account. Please keep in mind that if you do not know your initial password, you can follow the process to see the appropriate course of action you need to take to complete the SSO process.

5. Type in your new password. NOTE: This will be your SSO password. Please make sure you follow the “Password Requirements.” The system will also not accept any passwords that are not categorized as “Strong” or higher as shown on the screenshot.
6. Click “Submit” once the passwords match

7. If everything was done successfully then you should be greeted with a green box saying “All passwords successfully changed.”

Congratulations! You've successfully set up your SSO password or have reset it!

NOTE: Please wait 5-10 minutes before attempting to sign into any of the accounts mentioned in the Introduction to allow the system enough time to consolidate the application's password.

Resetting SSO Password Using ID Number, Birthdate, ETC.

If you don't remember what your current password is for URI, you can reset it using your personal information.

1. Go to the URI SSO password page: https://password.uri.edu/

2. Click on “reset using ID#, birthdate, etc.” under URI Password
3. Type in your first and last name.
   Type in the first part of your URI email address under URI login name and leave the domain as @uri.edu.
   - This should be your e-Campus username all lowercase, or everything before the @symbol for your URI email address
   - For example, if the URI email is "joe_doe@uri.edu", input "joe_doe" for the URI login name
Next, enter your phone number and a non-URI affiliated email address.
Click on the reCAPTCHA checkbox so that a green checkmark appears as shown below.
Click "Submit" to continue to the next page.

4. On this page, you will then have to input your birthdate and choose your correct home address.
   - **Note:** This process verifies your personal information to make sure that you are the right person. It is directly linked to e-Campus's database which is securely protected, so you don't need to worry about this information being easily accessible.
5. Type in your new password. Click "Submit" to complete the process.

   NOTE: This will be your SSO password. Please make sure you follow the "Password Requirements." The system will not accept any passwords that are not categorized as "Strong" or higher as shown on the screenshot below.

6. If everything was done successfully then you should be greeted with this page saying "All Set!"

   **Congratulations! You've successfully reset your SSO password.**

   NOTE: Please wait 5-10 minutes before attempting to sign into any of the accounts mentioned in the Introduction to allow the system enough time to consolidate the application's password.
Introduction:

All faculty, staff and students have an official URI email address on Google Workspace with unlimited storage. Google Workspace is a powerful web-based environment that offers a suite of services including email, documents, spreadsheets, presentations, messaging, chats, file storage, and many other applications. It enables you to stay connected from anywhere and collaborate with colleagues, students, and friends around the world.

Students: Your email is important to access so that you can get updates from URI and not miss any important information about the upcoming semester. After you have set up your SSO password, you will be able to access your URI email through Gmail. Your email address is in the format: “e-CampusUsername}@uri.edu. If you are an alumni your email may be in the format “e-CampusUsername}@my.uri.edu.

NOTE: Your email will become available and accessible after you’ve successfully completed your SSO.

Solution:

Logon to URI Email Account

1. Go to the Gmail login page: https://accounts.google.com/signin
2. Type in your URI Email address in the text box where it says “Email or phone” and then click “Next”
3. Input your URI SSO password and then click “Next”

If your credentials were accepted, then you will be greeted with a screen welcoming you to your new account. Read the terms and services and click “Accept”
5. After clicking "Accept" you should see Google asking for you to protect your account.
   - If you wish to set this up later, select "Confirm"
   - NOTE: If you wish to do this later, we recommend you follow these guidelines by Google: [Setting up a recovery phone number and email address](https://accounts.google.com/signup#recovery)
   - If you wish to set it up now, just click the update button and input a recovery phone and email address

6. After clicking "Confirm", you should be logged in

Congratulations! You’ve successfully set up your URI email account!
Microsoft Portal

Introduction:

What is Microsoft Portal?
The Microsoft Portal is an online platform that features URI supported applications, extra online storage, and cloud-connected features. URI has full access to the Microsoft tool suite (Word, Excel, etc.) for all active faculty, staff, and students at URI. The Portal also includes external applications such as Zoom, Starfish, Brightspace, etc. The full Office 365 suite is available free of charge for up to 5 machines per active user (Windows, Macs, tablets, and mobile devices).

Please note that URI supports and uses both Google Workspace AND Microsoft Office. You may choose whichever application you prefer using.

After you have set up your SSO password you will be able to access your Microsoft Portal through Microsoft.

NOTE: Your Microsoft Portal account will become available and accessible after you’ve successfully completed your SSO and waited at least 5-10 minutes.

Solution:

Logon to Microsoft Portal

1. Go the Microsoft Portal page to login: Microsoft Portal Login
2. Type in your URI E-mail address and then click “Next”
3. Type in your SSO password in the password box and then click “Sign in”
4. After clicking “Sign in,” you might get this screen asking if you want to “Stay signed in.” If you wish to always review this message when you login, then you can disregard this step. We recommend if you do not wish to see this again, to click on the checkbox and then click “Yes”
5. After clicking “Yes”, your screen should look like the image below
Congratulations! You've successfully setup your Microsoft Portal!

If you would like to learn more about all the applications that are featured within the Microsoft Portal, please click here.
Students
**Introduction:**

What is e-Campus?

e-Campus is the University of Rhode Island's central online system. This system's core is the purchased PeopleSoft software package; the University uses the Student Administration, Human Resources, and Financial Administration modules. e-Campus brings dozens of student and administrative online services together and is completely Web-enabled. By using a browser and clicking through Web pages, faculty, staff, and students are able to quickly and easily access any online functions they need.

**Solution:**

Registering for an e-Campus account

**NOTE:** If you had a previous e-Campus account at URI (people who have: taken a course at URI, graduated, graduate students, current employees, retired faculty/staff, or paid a deposit to attend URI), you already have an existing e-Campus account so you can skip this section. Only one e-Campus account is created per person.

1. Go to the e-Campus main page: https://its.uri.edu/ecampus/
2. Navigate to “New eCampus User Registration”.

3. Enter your First and Last Name

4. Enter your URI ID # OR Social Security

5. Click “Continue” to go to the next page

6. In the User ID field, a User ID will be suggested for you. Keep in mind this will be permanent once you approve of it so it is important that you pick something professional, as the only reasons you may have it changed are for legal name changes, if your username contains something offensive or a portion of your Social Security Number

7. Create your password - your password must be at least 8 characters and contain at least 1 capital letter, 1 special character and 2 digits

8. Enter in your personal email address that you check frequently
9. Choose your security question by clicking on the magnify glasses and then supply the answer below.

10. Click "Continue" at the bottom of the page.

11. Review the information that appears on the confirmation page:
   - If the User ID and email address is acceptable to you, click the "User ID Acceptable" button at the bottom of the page to go to the confirmation page.
   - If it is not acceptable, click "User ID Not Acceptable" button to go to the previous page and edit as needed.

12. When you have accepted the URI User ID and Email, you will receive this confirmation page to keep for your records.

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Congratulations! You've successfully created your e-Campus account.

**NOTE:** Even though you may be able to logon to e-Campus immediately after creating your account, your information (including access rights and account settings) will only be up-to-date once one business day has passed.

**Logon to e-Campus**

1. Go to the e-Campus main page: [https://its.uri.edu/ecampus](https://its.uri.edu/ecampus)
2. Navigate to "Student Access to e-Campus" or "Student Login."
3. Enter your User ID and Password to sign in

1. NOTE: All the letters in your e-Campus username are lowercase

4. You should see the image below when you successfully login to e-Campus

Here are a few things to keep in mind:

- If you try signing in but forget your password or have typed it incorrectly, 10 incorrect tries will lock your account. You can use the "Forgot eCampus password" link located on the left-side menu at the main e-Campus page and an email will be sent to your URI email.

- If your account becomes locked or you have trouble with the "Forgot eCampus Password?" link, please call the URI IT Service Desk to get your password reset. Please note that password resets can only be given over the phone or in person, not over email. You can check our hours and other information on the left side menu here: https://web.uri.edu/itservicedesk/

- Due to FERPA laws and regulations, URI can not reset e-Campus passwords for anyone other than the account owner/student (this applies to parents, guardians, guidance counselors, relatives, etc).
Single Sign On (SSO)

Introduction:

What is Single Sign On?

URI’s Single Sign On (SSO) is the new main password system that consolidates almost all of your application passwords into one. The SSO will give you access to the following URI applications once you’ve successfully reset your password: Active Directory, Brightspace, Gmail, Google Apps, Google Drive, Jabber, MS Office 365, Network Shares, Parking Portal, TechSmith Knowmia, Knowmia Cloud, Sakai, Starfish, VoIP Pages, Wifi, and Wordpress. This page does not change your e-Campus password.

For Faculty/Staff: Keep in mind that you can only complete the SSO process once your employee paperwork from HR has gone through and been confirmed.

For Students: Keep in mind that you can only complete the SSO process if you’ve paid your enrollment deposit.

NOTE: All URI applications will become available and accessible after you've waited 1-3 business days from the time that you initially created your e-Campus account. The waiting period is to allow your URI specific applications to be generated by the system.

Solution:

Resetting SSO Password Using Current Password

1. Go to the URI SSO password page: https://password.uri.edu/
2. Click on “reset using current password” under URI Password
3. Type in the first part of your URI email address in the empty box.
   - This should be your e-Campus username all lowercase, or everything before the @symbol for your URI email address.
   - For example, if the URI email is “joe_doe@uri.edu”, input “joe_doe” for the URI account name.
4. For “Current Password”, new members of URI should be entering their initial E-Campus password - this means the password that you used to create your e-Campus account.
   - NOTE: If you do not know your initial password, you can follow this guide to see the appropriate course of action you need to take to complete the SSO process.
5. Type in your new password.
   - NOTE: This will be your SSO password. Please make sure you follow the “Password Requirements.” The system will also not accept any passwords that are not categorized as “Strong” or higher as shown on the screenshot.

Onboarding New Faculty/Staff/Students
6. Click "Submit" once the passwords match

7. If everything was done successfully then you should be greeted with a green box saying "All passwords successfully changed."

Congratulations! You've successfully set up your SSO password or have reset it!

NOTE: Please wait 5-10 minutes before attempting to sign into any of the accounts mentioned in the Introduction to allow the system enough time to consolidate the application's password.

Resetting SSO Password Using ID Number, Birthdate, ETC.

If you don’t remember what your current password is for URI, you can reset it using your personal information.

1. Go to the URI SSO password page: https://password.uri.edu

2. Click on "reset using ID#, birthdate, etc." under URI Password
3. Type in your first and last name.
   Type in the first part of your URI email address under URI login name and leave the domain as @uri.edu.
   - This should be your e-Campus username all lowercase, or everything before the @symbol for your URI email address
   - For example, if the URI email is "joe_doe@uri.edu", input "joe_doe" for the URI login name

   Next, enter your phone number and a non-URI affiliated email address.
   Click on the reCAPTCHA checkbox so that a green checkmark appears as shown below.
   Click "Submit" to continue to the next page.

4. On this page, you will then have to input your birthdate and choose your correct home address.
   - NOTE: This process verifies your personal information to make sure that you are the right person. It is directly linked to e-Campus's database which is securely protected, so you don't need to worry about this information being easily accessible.
5. Type in your new password. Click "Submit" to complete the process.
   *NOTE:* This will be your SSO password. Please make sure you follow the “Password Requirements.” The system will also not accept any passwords that are not categorized as "Strong" or higher as shown on the screenshot below.

![Password Requirement Screenshot]

6. If everything was done successfully then you should be greeted with this page saying "All Set!"

![All Set Screenshot]

Congratulations! You've successfully reset your SSO password.

*NOTE:* Please wait 5-10 minutes before attempting to sign into any of the accounts mentioned in the introduction to allow the system enough time to consolidate the application’s password.
Introduction:
All faculty, staff and students have an official URI email address on Google Workspace with unlimited storage. Google Workspace is a powerful web-based environment that offers a suite of services including email, documents, spreadsheets, presentations, messaging, chats, file storage, and many other applications. It enables you to stay connected from anywhere and collaborate with colleagues, students, and friends around the world.

Students: Your email is important to access so that you can get updates from URI and not miss any important information about the upcoming semester.

After you have set up your SSO password, you will be able to access your URI email through Gmail. Your email address is in the format: “e-CampusUsername@uri.edu.” If you are an alumni your email may be in the format “e-CampusUsername@my.uri.edu.”

NOTE: Your email will become available and accessible after you’ve successfully completed your SSO.

Solution:
Logon to URI Email Account

1. Go to the Gmail login page: https://accounts.google.com/signin
2. Type in your URI Email address in the text box where it says “Email or phone” and then click “Next”
3. Input your URI SSO password and then click “Next”
4. If your credentials were accepted, then you will be greeted with a screen welcoming you to your new account. Read the terms and services and click “Accept”
5. After clicking “Accept” you should see Google asking for you to protect your account.
   - If you wish to set this up later, select “Confirm”.
   - NOTE: If you wish to do this later, we recommend you follow these guidelines by Google: [Setting up a recovery phone number and email address](https://accounts.google.com/DisplayUnlockCreds)
   - If you wish to set it up now, just click the update button and input a recovery phone and email address

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Microsoft Portal

Introduction:

What is Microsoft Portal?
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Please note that URI supports and uses both Google Workspace AND Microsoft Office. You may choose whichever application you prefer using.

After you have set up your SSO password you will be able to access your Microsoft Portal through Microsoft.

NOTE: Your Microsoft Portal account will become available and accessible after you’ve successfully completed your SSO and waited at least 5-10 minutes.

Solution:

Logon to Microsoft Portal

1. Go the Microsoft Portal page to login: Microsoft Portal Login
2. Type in your URI E-mail address and then click “Next”

3. Type in your SSO password in the password box and then click “Sign in”

4. After clicking “Sign in,” you might get this screen asking if you want to “Stay signed in.” If you wish to always review this message when you login, then you can disregard this step. We recommend if you do not wish to see this again, to click the checkbox and then click “Yes”

5. After clicking “Yes”, your screen should look like the image below
Congratulations! You've successfully setup your Microsoft Portal!

If you would like to learn more about all the applications that are featured within the Microsoft Portal, please click here.
Connect to Wi-Fi
Amazon Fire Stick - Connecting to Wi-Fi

Connecting your Amazon Fire Stick to the URI Wi-Fi network.

1. First, make sure your Firestick is connected to the URI_Open network.
2. Next, find your Fire Stick's MAC Address. [Finding Fire Stick MAC address]
3. Once you've located your MAC address, go to rhodywifi.uri.edu using a DIFFERENT DEVICE THAT IS ALREADY CONNECTED TO THE UNIVERSITY WI-FI.
4. Click Register a device.

5. Next, you will then log in using your eCampus username and your SSO password.

6. After logging in, Click on Create Device towards the left side of the page.

7. You should now see the screen shown below.
8. Click on the Select Device Type drop-down menu, and select Media Streaming.

**Note: Your registration will EXPIRE after one year.**

9. After selecting Media Streaming make sure to put in the MAC address of your Fire Stick in the MAC Address text box.

**Note: Your registration will EXPIRE after one year.**

10. Then click on Create Device
After clicking **Create Device**, a similar screen should appear notifying you that your Fire Stick has been device enrolled onto the network.

*Please Note: That your screen will look different as this was done for an Android type device.*

After the device enrollment process has been completed make sure your Fire Stick stays connected to **URI_Open**, as that's how it will access the Wi-Fi. Your Fire Stick will never use **URI_Secure** to connect to the network since it doesn't carry that capability. PLEASE NOTE that it will take around **30 to 45 minutes** for the network to register and recognize your device after device enrollment.

**Congratulations! You've successfully connected your Fire Stick to the Wireless network!**

If you experience any problems feel, please contact **IT Service Desk**.

**Fire Stick - Finding your MAC address**

1. First, start by going to your home screen and then going to **Settings**.
2. Once inside **Settings** scroll to the right until you see **Device** and select it.

3. Select **About**.
4. Next, scroll down to **Network**. Your Fire Stick's device's Wi-Fi **MAC Address** will be listed on the bottom right as a set of 6 numbers and letters separated by colons. (For example, here it's `F0:00:AB:CD:12:34`.)

Now that you have the MAC address, you can continue to **device enroll**.
Introduction:
How do I connect to the Wi-Fi at URI with my Android device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to connect your Android device to the URI Wireless network through Cloudpath.

If this article does not resolve the issue or if you have an older phone, please refer to Android - Connecting to Wi-Fi with Manual Configuration.

Solution:
If your device was previously connected to URI_Secure, or you tried with an incorrect password, we first need to remove URI_Secure off your Wi-Fi list. This ensures us that we start from a clean slate. If you have never connected to the URI Wi-Fi before, you can skip to Step 7.

**NOTE:** Depending on personal preference, the interface may look different but the process of connecting to the URI Wi-Fi will still be the same.

1. Drag your finger down your screen starting from the top until this screen appears

2. Click the Settings icon in the upper right corner

3. Select "Connections" from the list of categories
4. A list of Wi-Fi names should appear like so

5. Hold down on URI_Secure until a little screen appears

6. Click "Forget network"
7. Connect to URI_Open

8. Open Chrome, Firefox, or Microsoft Edge (Any web browser)
9. Go to the URI Wi-Fi page: [rhodywifi.uri.edu](http://rhodywifi.uri.edu)
   - **NOTE**: You may get automatically redirected to the URI Wi-Fi page once you connect to URI_Open

10. Click Students | Staff | Faculty
11. Click the check box to agree to the terms, and click “Start”.

12. Click “Install The Network”.

13. Open the Cloudpath app if it does not open automatically.
Cloudpath should prompt you to enter a username and password. For your "Username" input your e-Campus username, and for your "Password" input your SSO password. Click "Next".

Cloudpath will say connection was successful.

If done successfully, Cloudpath will automatically connect you to URI_Secure.

Congratulations! You are now connected to the URI Wireless Network.

If you were not successful in connecting to the network via Cloudpath, please refer to Android - Connecting to Wi-Fi with Manual Configuration.
**Introduction:**

How do I manually connect to the Wi-Fi at URI with my Android device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to manually configure your Android device to connect to URI_Secure.

Please keep in mind that we only recommend using this process if Cloudpath does NOT work.

**Solution:**

If your device was previously connected to URI_Secure, or you tried with an incorrect password, we first need to remove URI_Secure off your Wi-Fi list. This ensures us that we start from a clean slate. If you have never connected to the URI Wi-Fi before, you can skip to Step 7.

**NOTE:** Depending on personal preference, the interface may look different but the process of connecting to the URI Wi-Fi will still be the same.

1. Drag your finger down your screen starting from the top until this screen appears

2. Click the Settings icon in the upper right corner

3. Select “Connections” from the list of categories
4. A list of Wi-Fi names should appear like so

5. Hold down on URI_Secure until a little screen appears

6. Click “Forget network”
7. Connect to URI_Open

8. Open Chrome, Firefox, or Microsoft Edge (Any web browser)

9. Go to the URI Wi-Fi page: rhodywifi.uri.edu

10. Click Students | Staff | Faculty
11. Click the check box to agree to the terms and click on "Start"

12. Click "Show all operating systems"

13. Select "Other Operating Systems"

15. Rename the file “URI”

16. Click the drop-down and select “WiFi”
17. Click "Ok"

18. The certificate should start downloading onto your device. Wait for the certificate to finish downloading before proceeding to the next step. **NOTE: DO NOT TOUCH THE CERTIFICATE AFTER IT'S DONE DOWNLOADING!**

19. Return to the list of Wi-Fi names in your settings.

20. Connect to URI_Secure
21. Change the settings to:
   - EAP method: PEAP
   - Phase 2 authentication: MSCHAPV2
   - CA certificate: Choose "URI" (the file that you renamed)

22. Identity: e-Campus username
   - Anonymous identity: leave this area empty
   - Password: SSO Password

22. Click "Connect"
23. If done successfully, you should see URI_Secure say "Connected".

If the process above was done correctly, you should be connected to the URI wireless network! If you're still unable to connect after doing these steps, please contact the URI IT Service Desk.
Introduction:

How do I connect to the Wi-Fi at URI with my Android device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to connect your Android device to the URI Wireless network through Cloudpath.

If this article does not resolve the issue or if you have an older phone, please refer to Android - Connecting to Wi-Fi with Manual Configuration.

Solution:

If your device was previously connected to URI_Secure, or you tried with an incorrect password, we first need to remove URI_Secure off your Wi-Fi list. This ensures us that we start from a clean slate. If you have never connected to the URI Wi-Fi before, you can skip to Step 7.

**NOTE:** Depending on personal preference, the interface may look different but the process of connecting to the URI Wi-Fi will still be the same.

1. Drag your finger down your screen starting from the top until this screen appears

2. Click the Settings icon in the upper right corner

3. Select "Connections" from the list of categories
4. A list of Wi-Fi names should appear like so

5. Hold down on URI_Secure until a little screen appears

6. Click “Forget Network”
7. Connect to URI_Open

8. Open Chrome, Firefox, or Microsoft Edge (Any web browser)
9. Go to the URI Wi-Fi page: rhodywifi.uri.edu
   
   NOTE: You may get automatically redirected to the URI Wi-Fi page once you connect to URI_Open.

10. Click Students | Staff | Faculty
11. Click the check box to agree to the terms, and click “Start”.

12. Before we continue, you will need to have the Cloudpath app installed on your phone from the Google Play Store. This is the application you can search for:

13. Click “Install The Network”.
14. It will redirect you to the Cloudpath app, where it will ask you for your URI credentials. For your "Username" input your e-Campus username, and for your "Password" input your SSO password. Click "Next".

15. Cloudpath will say connection was successful.

Congratulations! You are now connected to the URI Wireless Network.
Introduction:
How do I connect to the Wi-Fi at URI with my Chromebook device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to connect your Chromebook to the URI Wireless network.

Solution:
Connecting to Wi-Fi

1. Go to your Wi-Fi list and connect to URI_Open

2. Once you're connected to URI_Open, open Chrome and go to the URI Wi-Fi Page: rhodywifi.uri.edu

3. Click on Students | Staff | Faculty

4. Click the check box to agree to the terms, and click Start
5. Under the Chrome OS category, click on Step 1: Download the Network File and save it. The downloaded file will automatically be named URI_Secure.onc as shown on the right side of the image below.

6. Next, go to Step 2: Import Network File from the Chrome OS category. Open a new tab and go to chrome://net-internals/#chromeos.

7. At that website, click Choose File.

8. Another window should appear. Navigate to the URI_Secure.onc file that got downloaded previously and select it. Then click Open.

   NOTE: After you click Open, there won’t be any message notifying you that the file has uploaded or the process is complete. So although it may feel like nothing happened after you click Open to import the file, your Chromebook will recognize the file automatically.
9. Go to your Wi-Fi list and connect to **URI_Secure**

Once you click on URI_Secure to connect to it, another window will pop up. Follow the information listed below:

1. **EAP method:** Click the drop-down menu and change it to **PEAP**

2. **Identity:** Enter your **e-Campus username.** It should be the first part of your URI email. Example: `user_name@uri.edu`

3. **Password:** Put in your **SSO password** here. If you do not know your SSO password, click [here](#) to learn more.

4. Click **Connect** to complete the process.
11. If done successfully, you should now be connected to URI_Secure

Congratulations! You are now connected to the URI Wireless network.
Gaming Consoles - Connecting to Wi-Fi

1. First, make sure your console is connected to the URI_Open Network.
2. Next, locate your console’s MAC address. The method for retrieving the MAC address differs amongst the gaming consoles. If you are unsure of how to find the MAC address, click the links below for your specific device.
   - Nintendo Switch
   - Playstation 4
   - Xbox One
3. Once you’ve located your MAC address, go to rhodywifi.uri.edu using a DIFFERENT DEVICE THAT IS ALREADY CONNECTED TO THE UNIVERSITY WI-FI.
4. Click Register a device.
5. Next, you will then log in using your eCampus username and your SSO password.
6. After logging in, Click on Create Device towards the left side of the page.
7. You should now see the screen shown below.
8. Click on the Select Device Type drop-down menu, and select Gaming Console.

Note: Your registration will EXPIRE after one year.

9. After selecting Gaming Console make sure to put in the MAC address of your console in the MAC Address text box.

Note: Your registration will EXPIRE after one year.

10. Then click on Create Device.
11. After clicking Create Device, a similar screen should appear notifying you that your console has been device enrolled onto the network.

After the device enrollment process has been completed make sure your console stays connected to URI_Open, as that’s how it will access the Wi-Fi. Your gaming console will never use URI_Secure to connect to the network since it doesn’t carry that capability. PLEASE NOTE that it will take around 30 to 45 minutes for the network to register and recognize your device after device enrollment.

Congratulations! You’ve successfully connected your Gaming Console to the Wireless network!

If you experience any problems feel, please contact IT Service Desk.

Nintendo Switch - How to Find Mac Address

1. Go to System Settings from the Home Menu.

2. Scroll down through the menu and select Internet.

3. The Nintendo Switch’s MAC address will be listed under System MAC Address. Your MAC Address should include a series of numbers and letters. (for example: 1A:22:3C:44:5E:66 OR 1A-22-3C-44-5E-66)
1. From the main menu go to System Settings.

2. Then look for Network.

3. Go to Connection Status.
4. Scroll all the way down until you see MAC Address (Wi-Fi). Your MAC Address should include a series of numbers and letters. (for example: 1A:22:3C:44:5E:66 OR 1A-22-3C-44-5E-66)

Xbox - How to find MAC Address

1. Go to My Xbox in the Xbox Dashboard and then select Settings.
2. In the Settings pane, Select Network.
3. Select Advanced Settings from the Network Settings tab.
4. At the bottom of this screen, you’ll see a heading called Wireless MAC. Your MAC Address should include a series of numbers and letters. (for example: 1A:22:3C:44:5E:66 OR 1A-22-3C-44-5E-66)
Introduction:
How do I connect to the Wi-Fi at URI?

Because the Wi-Fi at URI is protected with heavy password securities, it’s not possible for visitors or guests to get access to the normal URI Wi-Fi. Instead, the university offers a different plan for people who are not URI faculty, staff, or students.

If you are a temporary visitor that needs access to the Wi-Fi, please follow the steps for "Connecting to Wi-Fi as a Guest".

If you are a sponsored guest in partnership with a faculty or staff at URI, please follow the steps for "Connecting to the Wi-Fi as a Sponsored Guest".

If you want to know how to sign up for a sponsored guest account, please follow the steps for "How to sign up for a Sponsored Guest Account".

This article gives detailed steps on how to connect to the URI Wi-Fi as a Guest.

Solution:

Connecting to Wi-Fi as a Guest

1. Connect to URI_Open from the list of networks available on your device in the Wi-Fi section
2. Go to the URI Wi-Fi page at rhodywifi.uri.edu
3. Click on "Guest network access"

4. Click on "Restricted Guest Access"
   - **NOTE**: Using restricted guest access limits you to bandwidth restrictions and you will be unable to load any internal URI page.

5. Please wait for a few seconds after clicking "Restricted Guest Access" to allow the system to give you access

Congratulations! You are now connected to the URI wireless network as a guest. You should be able to use your applications accordingly.

Connecting to the Wi-Fi as a Sponsored Guest

1. Connect to URI_Open from the list of networks available on your device in the Wi-Fi section
2. Go to the URI Wi-Fi page at rhodywifi.uri.edu
3. Click on "Guest network access"
4. If you have a sponsored guest account, you can put in your username and password that was provided to you in your email. Then, click "Log In to Sponsored Guest".

5. After waiting for sometime, you should be connected to the URI wireless network.

Congratulations! You are now connected to the URI wireless network as a sponsored guest. You should be able to use your applications accordingly.

How to sign up for a Sponsored Guest Account

1. Connect to URI_Open from the list of networks available on your device in the Wi-Fi section
2. Go to the URI Wi-Fi page at rhodywifi.uri.edu
3. Click on "Guest network access"
4. Click on the hyperlinked "here" as shown in the picture below
5. Fill out the form with the necessary information and then click “Register”.

6. A confirmation screen should appear after clicking “Register”. Your confirmation screen should look like the one below.
   - NOTE: The account status portion of the confirmation page will remain “Disabled” until your sponsor approves your sponsorship.

Once your account becomes enabled, the confirmation screen will then change to reflect that. You will receive a text message with the necessary information to log in.

To login as a Sponsored Guest, refer to the “Connecting to the Wi-Fi as a Sponsored Guest” part in this article.
Introduction:

How do I connect to the Wi-Fi at URI with my iPhone?

URI has 3 Wi-Fi systems that we support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you can access URI websites and have a reliable network connection.

This article gives detailed steps on how to connect your iPhone to the URI Wireless network.

Solution:

Connecting to Wi-Fi

If you were previously connected to the URI Wi-Fi, please click [here](#) first to follow the steps on how to completely remove the old URI Profile.

1. Go to “Settings” on your iPhone by clicking on the Settings icon

2. Click on “Wi-Fi” and connect to URI_Open

3. Close the Settings app and open a Safari browser.

   *Make sure you use Safari AND Google Chrome - it will not work on any other browser.*

Onboarding New Faculty/Staff/Students
4. Go to rhodywifi.uri.edu and select Students | Staff | Faculty

5. Click the checkbox to agree to the terms and click “Start”

6. Immediately, a small pop-up window should appear asking you if you wish to allow the download. Click “Allow”
7. If you have an Apple Watch connected to your iPhone, your phone will prompt you for a specific device to install the profile on. For this example, choose iPhone.

8. Click "Close" once the profile is finished downloading.

9. Open your Settings app again. There should now be a "Profile Downloaded" tab at the top of the screen. Click on "Profile Downloaded"
10. Press "Install" in the upper right corner.

11. Click "Install" on the upper right-hand corner. Click on the other "Install" that will appear at the bottom.

12. You will be prompted to put in a username. Input your e-Campus username and click "Next".

13. You will be prompted to put in a password. Input your SSO password and click "Next".
14. You should now see that the URI-PEAP-New profile is installed. Click "Done" to proceed.

**NOTE**: Occasionally, it will say "Not verified." Don't worry about this as you will still be able to connect to the Wi-Fi.

15. Go back to your Wi-Fi settings and select URI_Secure. URI_Secure will have a check mark appear next to it.

Congratulations! You are now connected to the URI wireless network.

How to Remove the URI-PEAP-New Profile

Before we start anything, we have to first make sure we have completely removed the profile from your device. Doing this ensures us that we start from a clean slate (especially if you were connected to URI_Secure previously but have been disconnected).

1. Go to "Settings"
2. Click "General"

3. Scroll down until you see "Profile"
Click on the URI-PEAP-New then click on "Remove Profile" to confirm you are removing it.

Congratulations! You've successfully removed the URI-PEAP-New Profile from your device. To re-add the profile, click here to return to the top of this article.
Introduction:
How do I connect to the Wi-Fi at URI with my Mac device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to connect your Mac device to the URI Wireless network through Cloudpath.

NOTE: If your MacOS version is running El Capitan (10.11) or older, you have to update the system or call the IT Service Desk to have your device enrolled onto the Wi-Fi. Cloudpath does not support MacOS versions running Yosemite or older.

If your MacOS version is running in between El Capitan (10.11) to Catalina (10.15), please visit the other article we have here.

Solution:
Connecting to Wi-Fi

If you were previously connected to the URI Wi-Fi, please click here first to follow the steps on how to completely remove the old URI Profile.

1. Go to your System Preferences by clicking the Apple logo in the top left corner of the screen and selecting the second option, System Preferences.

2. Go to Network Preferences, you can identify it with an icon similar to a globe.

3. When you get there, select the dropdown next to Network Name and select URI Open.

4. Open Safari and go to the URI Wi-Fi page: rhodywifi.uri.edu and click on Students | Staff | Faculty
5. Click the checkbox to agree to the terms and click on "Start"

6. Click "Profile for Mac OS", the middle option on the page. A file should download onto your device.

   NOTE: If Profile for Mac OS is not there, you can use the Profile for iPad.

7. A pop-up will appear that says "Do you want to allow downloads on wifi.uri.edu?", you can select Allow.

8. Navigate back to System Preferences and select the Profiles setting.

9. When you go to Profiles, you should see URI-PEAP-New, you can click on that if it is not already selected and hit "Install...".
10. A pop-up will appear asking “Are you sure you want to install profile ‘URI-PEAP-New’?”; you can select Continue.

11. Then, it will prompt you for your Wi-Fi credentials. For your “Username” input your e-Campus username, and for your “Password” input your SSO password. Click “Install.”

12. After you input your credentials, you will have to click Install one more time.

13. You will be asked to input your Mac laptop’s password. Depending on your administrative settings, you may be asked to do this a few times.
14. After doing this, it should automatically connect you to URI Secure. If it does not, navigate back to your Network Preferences and select URI_Secure from the drop down menu next to "Network Name".

Congratulations! You are now connected to the URI Wireless network.
Introduction:

How do I connect to the Wi-Fi at URI with my Mac device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to connect your Mac device to the URI Wireless network through Cloudpath.

NOTE: If your MacOS version is running Yosemite (10.10) or older, you have to update the system or call the IT Service Desk to have your device enrolled onto the Wi-Fi. Cloudpath does not support MacOS versions running Yosemite or older.

Solution:

Connecting to Wi-Fi

If you were previously connected to the URI Wi-Fi, please click here first to follow the steps on how to completely remove the old URI Profile.

1. Connect to URI_Open

2. Open Safari and go to the URI Wi-Fi page: rhodywifi.uri.edu

3. Click on Students | Staff | Faculty

4. Click the checkbox to agree to the terms and click on “Start”

5. Click “Download for Mac OS X.” A file should download onto your device.

   NOTE: If you are using Big Sur download the profile for iPad if the profile for Mac OS X does not work. Continue next steps as written.

   Mac OS X: After clicking the button, the file will appear along the bottom of the browser. Click the Cloudpath.zip file and the Downloads window should appear. In the Downloads window, locate the Cloudpath folder and double-click to open it. Then, double-click Cloudpath to launch the application.

   iPad Users: After clicking the button above, you will be walked through installing a profile for iPad.
6. Navigate to where the file was downloaded in the Downloads folder.

7. Click the "Cloudpath" folder to view the files within the folder itself.

8. Open the Cloudpath application.
   - **NOTE**: Sometimes a window may pop up asking if you want to open the application. Click "Open" to continue.

9. A new window will appear with the Cloudpath application and will prompt you to enter a username and password. For your "Username" input your e-Campus username, and for your "Password" input your SSO password. Click "Next".

10. You will be asked to input your Mac laptop's password. Depending on your administrative settings, you may be asked to do this a few times.
11. You should see Cloudpath attempting to connect to the network. This may take a few minutes.

12. If done successfully, you should see four check marks and a congratulations message saying you have connected to the network. Cloudpath will automatically connect you to URI_Secure.

Congratulations! You are now connected to the URI Wireless network.

How to Remove the URI-PEAP-New Profile

Before we start anything, we have to first make sure we have completely removed URI_Secure off of your Wi-Fi selection list and removed the profile from your device. Doing this ensures us that we start from a clean slate (especially if you were connected to URI_Secure previously but have been disconnected).

1. Click on the Wi-Fi icon located in the upper right corner of your screen
2. Select "Open Network Preferences..."

3. Click "Advanced..."

4. Select "URI_Secure" and then click the "-" button. Click "OK" after as shown in the image below.

5. Click "Apply"
6. Click the Apple icon in the upper left corner and select “System Preferences...”

7. Navigate to “Profiles” and click it.

8. A similar window should appear with URI-PEAP-New Profile being one of the options.
9. Select the URI-PEAP-New Profile and click the "-" button to remove the profile.

10. Click "Remove" to continue.

11. Enter your device's login credentials to complete the process.
12. In System Preferences, the profile icon will disappear which means URI-PEAP-New Profile has been removed successfully.

*NOTE:* URI-PEAP-New Profile was the only profile on this device, which removed the option completely. You may have profiles from other institutes, so don’t worry if the “Profiles” icon doesn’t disappear from System Preferences.

Congratulations! You've successfully removed the URI-PEAP-New Profile from your device. To re-add the profile, click here to return to the top of this article.
Smart TVs - Connecting to Wi-Fi

Connecting Your Smart TV to the URI Wi-Fi

1. First, make sure your Smart TV is connected to the URI_Open network.
2. Next, locate your Smart TVs MAC address. Since there are too many TVs to make a general guide on how to find the MAC address we suggest that you google how to find your MAC address with your TV Model. (for example: “How to find MAC address Hisense Roku TV 43R6E”)
3. Once you’ve located your MAC address, go to https://rhodywifi.uri.edu using a DIFFERENT DEVICE THAT IS ALREADY CONNECTED TO THE UNIVERSITY WIFI.
4. Click Register a device.

![Welcome to URI Wireless Network](image1)

5. Next, you will then log in using your eCampus username and your SSO password.

![Device Registration](image2)

6. After logging in, click on Create Device towards the left side of the page.

![Manage Devices](image3)

7. You should now see the screen shown below.
8. Click on the Select Device Type drop-down menu, and select SmartTV.

9. After selecting SmartTV, make sure to put in the MAC address of your console in the MAC Address text box.

10. Then click on Create Device.
After clicking **Create Device**, a similar screen should appear notifying you that your Smart TV has been device enrolled onto the network.

After the device enrollment process has been completed, make sure your Smart TV stays connected to **URI_Open**, as that's how it will access the Wi-Fi. Your Smart TV will never use **URI_Secure** to connect to the network since it doesn't carry that capability. PLEASE NOTE that it will take around **30 to 45 minutes** for the network to register and recognize your device after device enrollment.

Congratulations! You've successfully connected your Gaming Console to the Wireless network!

If you experience any problems, please contact **IT Service Desk**.
Introduction:

How do I connect to the Wi-Fi at URI with my Windows device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to connect your Windows device to the URI Wireless network through Cloudpath.

If this article does not resolve the issue, please refer to Windows - Connecting to Wi-Fi with Manual Configuration.

Solution:

Connecting to Wi-Fi - Cloudpath

Before we start anything, we have to first make sure we have completely removed URI_Secure off of your Wi-Fi selection list. Doing this ensures us that we start from a clean slate (especially if you were connected to URI_Secure previously but have been disconnected). If you have never connected to the URI Wi-Fi before, you can skip to Step 5.

1. Click on your Windows button located in the bottom left-hand corner of your screen.

2. Without clicking on anything else, start typing "cmd". A search bar with a magnify glass should appear at the bottom of your screen with the letters that you are typing appearing there. Click "Run as administrator"

3. Another small window may pop up in the middle of the screen once you click "Run as administrator”. Click "Yes"

4. Once the command prompt window opens, type “netsh wlan delete profile name="URI_Secure" in the line that says "C:/WINDOWS" then hit the enter button on your keyboard. Another text should appear saying, “Profile "URI_Secure" is deleted from interface "Wi-Fi".

5. Click on the Wi-Fi icon located on the bottom right-hand corner of the screen on your computer. Navigate to URI_Open and click "Connect"
6. Once you are connected to URI Open, go to the URI Wi-Fi page: rhodywifi.uri.edu
7. Click on Students | Staff | Faculty
8. Click the check box to agree to the terms, and click "Start"
9. Click on "Download for Windows"
To access the secure network, follow the instructions below based on your computer's operating system.

### Microsoft Windows

![Download for Windows](NetworkWizardLoader-0615207.exe)

After downloading, go to your desktop or downloads folder and open the file "NetworkWizardLoader-0615207.exe".

---

10. Save the file to your Downloads folder.

**NOTE:** The step may vary according to which web browser is being used. For this example, we are using Google Chrome. If you're using Firefox, you will be asked to save the file and it will automatically go to your Downloads folder.

11. Double click the file you just downloaded from within your Downloads folder to open it.

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![Save file](Downloads)

1. Navigate to your Downloads folder.
2. Select the downloaded file and click "Save".
12. A new window will appear with the Cloudpath application and will prompt you to enter a username and password. For your “Username” input your e-Campus username, and for your “Password” input your SSO password. Click “Next”.
   <Note> You may be asked to input your username and password a few times as Cloudpath tries to connect to the network. Continue to input your information accordingly and proceed.

13. You should see Cloudpath attempting to connect to the network. This may take a few minutes.
If done successfully, you should see four check marks and a congratulations message saying you have connected to the network. Congratulations! You are now connected to the URI Wireless network.

If you were not successful in connecting to the network via Cloudpath, please refer to [Windows - Connecting to Wi-Fi with Manual Configuration](#).
Introduction:
How do I manually connect to the Wi-Fi at URI with my Windows device?

URI has 3 Wi-Fi systems that they support: URI_Open, URI_Secure, and eduroam. For faculty, staff, and students, you will want to connect to URI_Secure so that you access URI websites and have a reliable network connection.

This article gives detailed steps on how to manually configure your Windows device to connect to URI_Secure. Please keep in mind that we only recommend using this process if Cloudpath does NOT work.

Solution:
Removing URI_Secure

Before we start anything, we have to first make sure that we have completely removed URI_Secure off of your Wi-Fi selection list. Doing this ensures us that we start from a clean slate (especially if you were connected to URI_Secure previously but have been disconnected). If you have never connected to the URI Wi-Fi before, you can skip to Step 6.

1. Click on your Windows button located in the bottom left-hand corner of your screen.

2. Without clicking on anything else, start typing “cmd”. A search bar with a magnify glass should appear at the bottom of your screen with the letters that you are typing appearing there. Click “Run as administrator”.

3. Another small window may pop up in the middle of the screen once you click “Run as administrator”. Click “Yes”.

4. Once the command prompt window opens, type “netsh wlan delete profile name="URI_Secure"” in the line that says “C:\WINDOWS”, then hit the enter button on your keyboard. Another text should appear saying, “Profile “URI_Secure” is deleted from interface “Wi-Fi”.”

5. Go to the URI Wi-Fi page: rhodywifi.uri.edu

6. Click on Students | Staff | Faculty
7. Click the check box to agree to the terms and click on “Start”

8. Click “Show all operating systems,” DO NOT click “Download for Windows”

9. Click on “Other Operating Systems”
10. Click on "Step 1: Install the CA Certificate"

11. The Certificate should start to download. Make sure to save the Certificate in your Downloads folder and then click "Save"

12. Once the certificate is saved, go into the Downloads folder and double click on the Certificate to open it. A new pop up window should appear asking "Do you want to open this file?" Click "Open"
13. Another window should appear called "Certificate." Click "Install Certificate..."

14. A new window that says "Welcome to the Certificate Import Wizard" will appear. Click on "Local Machine" for the "Store Location" and then click "Next." It may then prompt you with a pop-up window asking if you wish to continue, so click "Yes" to proceed.

15. Click "Place all certificates in the following store" and then click "Browse..."
16. In the new pop up window that appears labeled as “Select Certificate Store,” click “Trusted Root Certification Authorities” folder and then click “OK”

17. The name of the folder should appear under “Place all certificates in the following store”. Make sure it says “Trusted Root Certification Authorities” and then click “Next”

18. The window “Completing the Certificate Import Wizard” will appear. Click “Finish”
19. "The import was successful" screen will appear. Click "OK" to finish the import.

20. Go back to the webpage on Step 9 and now click on "Step 2: Install the CA Certificate"

21. Save the new certificate in your Download folder again and click save. Repeat the same process when prompted from Steps 12 through 15.

22. Once you get back to the "Select Certificate Store Window," select the "Personal folder" and click "OK"

23. If you are successful, you should be at the "Certificate Import Wizard" window and you should now see "Personal" under the "Place all certificates in the following store". After verifying that it says Personal, click "Next" to continue. Following the process as done previously, clicking through "Finish" and "OK" to complete the importing process.
24. Go to your Wi-Fi connection list on your computer and connect to “URI_Secure”.

25. You will be prompted to enter a username and password. For “Username” input your URI e-Campus username, and for “Password” input your SSO password. Click “Connect”. You may be prompted a few times to enter your username and password. Enter it accordingly and click “Connect” when necessary.

If the process above was done correctly, you should be connected to the URI wireless network! If you're still unable to connect after doing these steps, please contact the URI IT Service Desk.