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Jabber

What is Jabber

This article explains what the virtual phone service (Jabber) is:

The virtual phone service (Jabber) allows you to answer your office phone from any device of your choosing including laptops, desktops, and smartphones. Take your phone with you to your home office when not on-campus, or take it with you while walking across the quad. Please note: If you are initiating a NEW service or phone number, a monthly recurring charge is required as well as a cost for a physical phone set. Please ask your supervisor to open a ticket with the SD to initiate this request to verify and coordinate billing of services.

Features:

- History of Incoming Calls
- History of Outgoing Calls
- Voice Mail
- Access to your Contacts
- Built-in Encrypted Chat
- Can set call forwarding
- Can set speed dial numbers

IMPORTANT! Go to your listing in the URI Directory and verify that your phone number and email are listed correctly. If they are not listed or are incorrect, please contact Human Resources. Only URI phone numbers/email addresses are acceptable. Hidden/unlisted numbers/emails are not valid.

Obtaining Jabber

Before you are able to acquire Jabber, you must go to the following web site and do the following:

Download the software and setup instructions for your device here.

If you need additional help, please contact the URI IT Service Desk (874-HELP) and request a Jabber set-up. A staff member will contact you to help you through the process.

Congratulations you now know about Jabber!